

# Theresa Masi

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#### **Loewke-Brill Consulting Group**

September 2019-Present

### Project Administrator

Accounting and administrative support to the President, CEO, CFO & Sr. Consultants

Timely processing of invoices from vendors

Oversee and perform administrative functions

Update office files with current information

Utilize Microsoft Excel and/or other query tools to extract, organize, analyze, and report data

Track all day logs and project expenses for active jobs

Maintain manual and electronic filing system

Bodywork Kneaded 2012- 2019

# Bookkeeper/Office Administrator

Daily operations for a busy wellness center including handling multiple incoming phone lines and all areas of customer support. Responsible for all patient billing. Update all customer databases to ensure accuracy. Maintain appointment schedules for multiple therapists. Handle all A/P & A/R as well as customer accounts utilizing QuickBooks. Update Social Media on a daily basis. Create advertisements using multiple forms of media. Train other office personnel on all policies and procedures.

**General Code** 2006-2012

# Backfile Supervisor

Administer document and system access rights and revision control to ensure security of system and integrity of master documents. Analyze, interpret, or disseminate system performance data. Assist in determining document management policies to facilitate efficient, legal, and secure access to electronic content. Assist in the assessment, acquisition, or deployment of new electronic document management systems for internal documents as well as for all customers. Managed logistics for all customer shipments of materials, negotiating with freight companies for the best cost.

Education: Regents High School Diploma, Aquinas Institute, Rochester, New York